Not Working After Power Outage - Electric Ranges

Possible Solutions

Has there been a recent power outage (Control Displaying F9 or F9 E0 Error Code)?

During a power outage, if there was an unexpected amount of power supply line "noise" the control detected as incorrect voltage amount, the control could display the F9 or F9 E0 error code. Also, if any keys were pressed before the 10 second delay interval on power up, this could cause the F9 or F9 E0 to appear.

If a recent power outage has occurred, turn off the household circuit breaker for the range for one (1) minute. Then reset the circuit breaker and monitor the range for one (1) minute to ensure the error code does not display again. Verify range operation is normal.

IMPORTANT: If the range control continues to display an “F9” or “F9, E0” error code, the electrical outlet in the home may be miswired. Disconnect power and contact a qualified electrician to verify the electrical supply.

Is the control panel locked or in demo mode (on some models)?

Some ovens may be equipped with a control lock feature. Look for "Control Lock" on the oven control console and then reset by typically holding the button(s) for 3 seconds.

To locate the control lock feature for your particular model, refer to the Owner's Manual.

Some ovens may also be equipped with a demo mode feature. When demo mode is enabled, the oven will not operate and the control will display a short presentation highlighting the features of the range.

Refer to the Owner's Manual to learn more about enabling and disabling the demo mode feature.

Set the control set correctly:

Refer to the Owner's Manual for detailed control operation instructions.

Refer to the Owner's Manual for information on setting the controls.

https://producthelp.jennair.com/Cooking/Wall_Ovens_and_Ranges/Electric_Ranges/Oven_Concerns/Oven_Not_Working/Not…
Is the control set for a Delay Start?

The oven can be set for a bake function with a Delayed Start, meaning the bake function will not start until reaching the start time.

Cancel the control and re-start a bake function.

Refer to the Owner's Manual for information on setting the controls for a Delay Start.

If you would like to download or view product literature for your appliance, please visit our Manuals and Literature page.

Has a household circuit breaker tripped or fuse blown?

Check to make sure a household fuse has not blown or that a circuit breaker has tripped. Reset the circuit breaker or replace the fuse if necessary.

• Power unit down by turning off the circuit breaker(s) for thirty (30) seconds.
• Power unit up by turning on the circuit breaker(s).
• If the problem continues, contact a licensed electrician.

If not resolved, please note the following:

• Disconnect power cord and/or turn off circuit breaker that controls the appliance.

Still need help? Call or schedule service.

You may need assistance from a qualified technician. Call 1-800-JENN-AIR (536-6247) or click below to schedule an appointment.

Schedule Service